

1 day Handling Angry, Hostile, and Abusive Customers 2nd February 2016, 9am to 5pm

Registration Form				
PARTICIPANT'S DETAIL	_S			
Name (Prof/Dr/Mr/Mrs/Ms	/Mdm):			
Organisation:				
Tel: Fax:		Email:	Email:	
Name (Prof/Dr/Mr/Mrs/Ms	/Mdm):			
Organisation:				
Designation:		Department:	Department:	
		Email:		
COURSE DATE: 1 day I	landling Angry, Hos	tile, Abusive Custo ne	rs - SGD450 (NETT)	
METHOD OF PAYMENT	(Please tick the relevant	boxes)		
□ By Che que (for local	Che que made pa	Che que made payable to		
participants only)	'Centre for Behavioral Science Pte Ltd (30 days credit term)			
□ By Bank Transfer	Centre for Behavioral Science Pte Ltd E-Invoice Sub Bu No			
	OCBC Bank, Orchard Branch Account Number: 508-763661-001			
ORGANISATION DETAIL	LS			
Organisation:				
Address.				
Contact Person:		Designation:		
Tel:	Fax:	Email:		
I understand and accept the	terms and conditions s	tated below.		
Signature & Date:		Company Sta	mp:	
Please print out and send us the	ne completed registration	form		
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Fax: (65) 6278 9758
 Mail: Program Manager

Centre for Behavioral Science Pte Ltd

1003 Bukit Merah Central, #06-13 Inno Centre, Singapore 159836

TERMS AND CONDITIONS

- Registration will only be confirmed upon receipt of registration form and full payment.
- All cancellation will carry a SGD 200.00 administration fee.
- No refund can be made for cancellation less than 14 days prior to the event date.
- Centre for Behavioral Science Pte Ltd, reserves the right to cancel or postpone the course/seminar due to unforeseen circumstances and also the right to reject any registration. A full refund of course/seminar fee will be made to you.